

RESORT TEAM JOB DESCRIPTION

WLT

WINTER 26/27



WHO ARE WASTELAND TRAVEL?

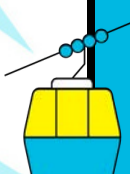


We're Wasteland Travel - the original student snowsports tour operator with over 30 years of experience leading the way and shaping the future of student ski trips.



We work with student groups who are at the cutting edge of the snowsports scene - bold, creative and passionate about making memories that last a lifetime

From slopeside antics to next-level après, they set the trends and we bring them to life, alongside our experienced in-house events team.



Behind the scenes, we take care of everything to ensure smooth, safe, and unforgettable experiences.

That's where YOU come in...



Our Resort Rep Team is absolutely key to making the magic happen.

You're the eyes, ears, and energy on the ground - making sure everything runs like clockwork and everyone is having the time of their lives.

As a Resort Rep, you'll be the face of Wasteland Travel in resort - part of a close-knit, supportive team delivering exceptional trips for thousands of students every season. You'll gain hands-on experience, build confidence, and be right in the heart of the action.



WHAT IS A WASTELAND TRAVEL REP?



**OVER 30 YEARS OF
PIONEERING SNOWSPORTS**

Our resort team is the face of the company in resort, and ambassadors of the Wasteland Travel brand

We are looking for diligent, hard-working, and energetic candidates to join our vibrant team and work with us in resort this season.

A key focus of your role is to ensure client satisfaction and safety whilst in resort. This is your chance to be a part of delivering exceptional trips and events, whilst also meeting new people, gaining invaluable experience, and having a epic time with us in the mountains.

DUTIES

COACH REPPING FROM THE UK

TRANSFER REPPING FROM THE AIRPORT

CLIENT CARE & SERVICE

DISTRIBUTION OF KEYS ON ARRIVALS

ROOM ROUNDS & FRONT DESK DUTY

LIFT PASS DISTRIBUTION

SOBER SHIFTS - APRES & NIGHT

ASSISTING CLIENTS AT LESSONS

KEEPING CLIENT WELFARE IN MIND & ENSURING THE SAFETY OF ALL

HIRE SHOP REPPING

ENHANCING CLIENT EXPERIENCE ON TRIP

ACCURATELY REPORTING AND LOGGING CLIENT INCIDENTS & ISSUES

PR SHIFTS - APRES & NIGHT

EVENT PLANNING AND SET UP



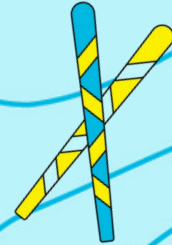
WHAT WILL WASTELAND TRAVEL PROVIDE FOR ME?



**SELF-CATERED
SHARED
ACCOMMODATION**



**DISCOUNTED
6-DAY LIFT
PASS**



**DISCOUNTED
EQUIPMENT
RENTAL**



**FLIGHT OR COACH
FROM THE UK INC.
ONE BAG,
EQUIPMENT
CARRIAGE OR LARGE
HOLD BAG.**



**A SEAT ON THE
COACH/TRANSFER
YOU ARE TRAVELLING
ON**



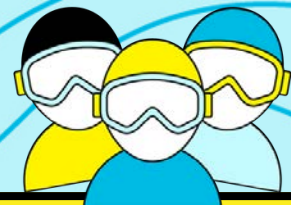
**WINTER SPORTS
TRAVEL
INSURANCE**



UNIFORM



**COMPETITIVE
WAGES**



**PARTNER &
RESORT
DISCOUNTS**

WLT



REQUIRED SKILLS & ATTRIBUTES

**CONFIDENT,
OUTGOING &
ENERGETIC**

**ABILITY TO
WORK WELL
WITHIN A TEAM**

**EXPERIENCE IN
CUSTOMER-
FACING ROLE**

**PROBLEM SOLVER
& WILLINGNESS
TO CHIP IN**

**HIGHLY
MOTIVATED &
DRIVEN**

**ABILITY TO WORK IN
HIGH PRESSURE
SITUATIONS**

**ABLE TO MAINTAIN
GOOD WORK/LIFE
BALANCE**

**PUNCTUAL,
RELIABLE &
ORGANISED**

**COMPETENT
SKIER /
BOARDER**



BONUS ATTRIBUTES

(NOT ESSENTIAL)

IF YOU HAVE ANY OF THE BELOW ATTRIBUTES, PLEASE MAKE SURE YOU HIGHLIGHT THIS IN YOUR APPLICATION

**ABILITY TO
SPEAK
FRENCH**

**PRIOR
RESORT
KNOWLEDGE**

**PRIOR
EXPERIENCE IN
AN EVENT ROLE**

**EVENT
PRODUCTION &
PLANNING**

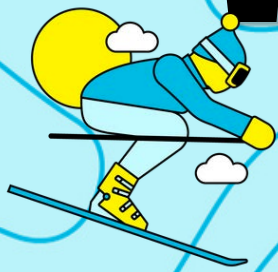
**EXPERIENCE
DRIVING
ABROAD/IN
RESORT**

**EXPERIENCE IN
CONTENT
CREATION**



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- A photograph of two young people smiling and posing for a photo at an outdoor event. They are wearing winter jackets and hats. The person on the left is wearing a green jacket and a brown hat with goggles. The person on the right is wearing a blue jacket with 'WCT' on the sleeve and a brown hat. In the background, a sign reads 'AFTER-SKI PARTY 3PM-7PM'. Other people in winter gear are visible in the background.





WHAT DO OUR REPS SAY?

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Working for WLT has been hands-down the best experience of my life. You're thrown into the heart of the action, leading unforgettable trips with a team that feels like family. It's challenging, fast-paced, and unbelievably fun - I wouldn't trade it for anything. I'm still here after 7 years - that tells you a lot about a company and how great they are to work for

— Iwan
Repping since 2019



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Working for WLT is probably the best thing I have done at Uni. You get a perfect mix of skiing and socialising whilst working in the best resorts in the Alps. The shifts are well organised and although it can be challenging in a ski resort environment, there is an amazing team spirit throughout. I could not recommend repping more, it's why I have stuck about!

— Joe
Repping since 2023



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Being on the Front Desk team with WLT is a great experience. You're the first face clients see and the go-to for everything - no two days are the same. It's busy, social, and so rewarding to be at the centre of the chaos (in the best way!), and HQ are always on hand with support whenever you need it

— Charlotte
Repping since 2022

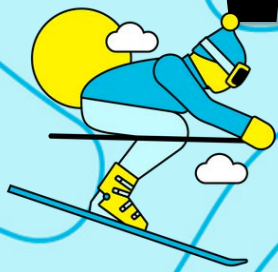


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I have met friends for life through wasteland, and being a rep is the perfect way to get ski time in whilst balancing uni! Shifts are always fun when you're with likeminded people who want to work hard and play harder!

— Helena
Repping since 2023





WHAT DO OUR REPS SAY?

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Working as a Wasteland Rep has been an incredibly rewarding and unforgettable experience. The role gave me the opportunity to build strong relationships with customers, build life long friendships with colleagues, and enabled me to represent a positive and engaging, passionate community within skiing.

The team environment is supportive, energetic and motivating, which made repping both enjoyable and professionally valuable. I thoroughly enjoyed being trusted to create an amazing experience for students and contribute to the overall atmosphere and success of events.

In my first season, I gained confidence, independence, memories and friendships that will stay with me for life. I'd highly recommend the experience to anyone looking for adventure, personal growth, and an extremely grateful for the opportunity to be part of such an amazing team in the mountains. Big up WLT.

— Millie
Repping since 2025



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"Joining the Wasteland team has been the best thing. It's given me the opportunity to get out to the mountains, ski lots and meet some amazing people all whilst getting paid. It's been flexible around uni and altogether so much fun!! :)"

— Tamsin
Repping since 2023



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Joining Wasteland was easily the best decision I made this year. Any nerves about not knowing many people disappeared the second I got on the coach to rep my first week. I was with another new rep for the journey and by the time we got off in resort we'd chatted through the night and became good mates instantly, so I knew I'd found the best group of people to work with. It's really a job like no other, the best times out in resort with the best people! :)

— Kara
Repping since 2025



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Repping with wasteland was the best thing I've done in years! I got to ski more in one season than I had in years while getting paid to do it and meeting the most interesting and incredible people. I was a bit nervous to start, but the team is so supportive and friendly and most of my favourite memories were made while working sober duty!

— Robbie
Repping since 2024



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It's amazing, working with an amazing team of reps and HQ, getting to help clients enjoy the best place in the world (the mountains), and having fun whilst doing it!!! You gain so many skills, memories and friends. I can't wait to do it all again next season.

— Johnny
Repping since 2024



APPLICATION PROCESS

JOB DESCRIPTION

- 1 Finish reading this document, and let us know if you have any questions about the role

APPLY

- 2 Follow the links, and submit your application, which will be reviewed by our team

GROUP INTERVIEWS

- 3 If successful, you will then be invited to participate in the Group Interview stage which will be taking place on various dates during August. In order to progress to the next stage, you must ensure you are available for one of the sessions between the 10th August and 18th August. We will have a mix of AM, PM and evening interviews to try and accommodate everyone.

REP TRAINING WEEKEND

- 4 If you are successful in the group interviews, you will receive an invitation to attend our Rep Training Weekend in October. We want to make the training weekend as fun, accessible, and valuable as possible for all our new reps. More details will be confirmed to those who pass the first stages of recruitment later in the summer



BECOME A REP

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FAQS

HOW MUCH WORK WILL I BE EXPECTED TO CARRY OUT ON ANY GIVEN WEEK?

On average, reps work between 4 and 6 hours per day while in resort, depending on factors such as how busy the week is and your arrival and departure dates. A large proportion of these hours will be outside of lift operating times. You'll also need to factor in travel time to and from your start and end point in the UK or Ireland. Reps receive one day off for each week they are in resort, and while some days are relatively quiet, others - such as arrival day - can be considerably busier.

(Please note that a week is 8 days for most, with some weeks being 9 or 10 days in total, should you be allocated a coach, or join us for set up/weekly prep)

REMUNERATION

Competitive wages, the exact value of which for 26/27 is still being calculated; however, for 25/26, this was as follows, and we can confirm it won't decrease. The final values will be confirmed later in the summer.

**Resort Rep: £410 per week
Coordinator: £450 per week
Head Rep: £500 per week
Senior Head Rep: £600 per week**



APPLY NOW



CLICK HERE TO APPLY

LEARN MORE

